

G-01551A-07-0504

ORIGINAL



0000083697

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67532

Date: 4/3/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Veronica

O'Keefe

Account Name: Veronica O'Keefe

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85375

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Robert Hanford

Contact Phone: (480) 837-3411

Nature of Complaint:

Docket No. G-01551A-07-0504

Per customer all the surcharges are very high and that no matter of how little she uses the surcharge expense is still there. Customer stated the surcharge is very expensive and would like the Commissioners to be aware of the charges and she cannot afford to pay any more. Customer also states there is no other alternative for purchasing gas and she must use SWG. It is unfair and not sensible. Customer believes these surcharges are deductible and should not be passed on to the consumer. Customer would like the Commissioner's to work for the people and not the big business companies.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

N/A

\*End of Comments\*

Date Completed: 4/3/2008

Opinion No. 2008 - 67532

Arizona Corporation Commission

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